



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 5728

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/711,729	09/30/2004 RULE	705	2136	2006579-0255 (CTX-124)

APPLICANTS

Timothy Ernest Simmons, Fort Lauderdale, FL;

**** CONTINUING DATA *********** FOREIGN APPLICATIONS *********** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ****

10/27/2004

Foreign Priority claimed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	STATE OR COUNTRY	SHEETS DRAWINGS	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119(a-d) conditions met	<input type="checkbox"/> Yes <input type="checkbox"/> No	DGC	3	14	3
Verified and /DAVID GARCIA CERVETTI/ Examiner's Signature	Initials	FL			

ADDRESS

CHOATE, HALL & STEWART / CITRIX SYSTEMS, INC.
 TWO INTERNATIONAL PLACE
 BOSTON, MA 02110
 UNITED STATES

TITLE

A METHOD AND APPARATUS FOR ASSOCIATING TICKETS IN A TICKET HIERARCHY

FILING FEE RECEIVED 920	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other
		<input type="checkbox"/> Credit